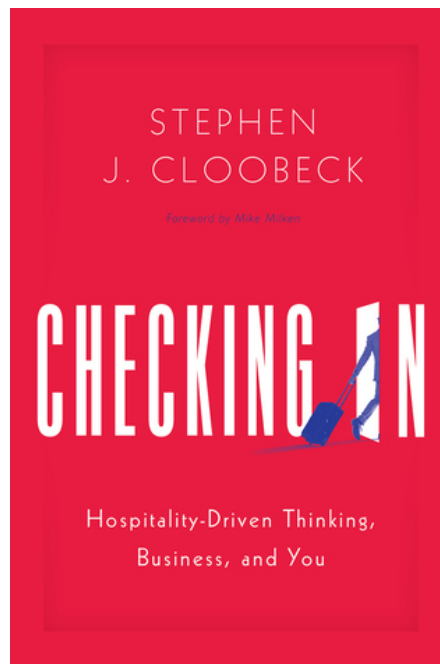




Checking In: Hospitality-Driven Thinking, Business, and You

Stephen J. Cloobeck

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It's time to check in.

When's the last time you checked in? *No*, not at a hotel. When's the last time you checked in with your own goals, plans, and aspirations for the future?

In *Checking In*, Stephen J. Cloobeck—entrepreneur, investor, philanthropist, and the founder and former CEO and chairman of Diamond Resorts International—invites you to check in with *yourself* to take stock of where you are, where you want to go, and, most importantly, how to actually get there.

Drawing from the hotel, accommodation, and travel worlds in which he built his success, Cloobeck shares one-of-a-kind business experiences and life lessons, demonstrating how a radical customer service mindset—what he calls the Meaning of Yes—can substantively change both personal and professional outcomes.

Make no mistake—this is straight-talk from one of the best. Cloobeck may be known for being tough, opinionated, and unabashedly competitive, but he's also developed a philosophy of hospitality-driven thinking relevant to anyone looking to find success on their terms. Part strategy directive, part leadership coaching, part memoir, *Checking In* will change how you approach people, problems, and possibilities.

Written for everyone who wants more out of life, *Checking In* calls you to view the world through the lens of hospitality-driven thinking, to make the most out of opportunities others miss, to take well-placed bets on yourself, and to say “yes” to the right risks at the right time. These are the practical business insights and all-too-real anecdotes you didn't know you needed from a source you'd never expect.

Checking In: Hospitality-Driven Thinking, Business, and You Details

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Tina Roper says

Good Read

I won this kindle book via Goodreads giveaway.

While this states it is for employees/employers, I think there is a lot of advice, and life lessons that can be learned and applied by people in all facets of life.

Cristie Underwood says

Honest and in-depth advice for reaching your full potential. This advice is presented in easy to follow language that can be broken up and applied in pieces at a time.

Verne says

Great book

Mandy Weeks-Green says

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Claudia says

Fantastic book. Lots of great information. Sets the stage for a great career when working in Hospitality.
